



## FAQ - Can I use 4G or Satellite for the communication?

There are three communication solutions available for your Xtender system to communicate with the Studer Portal:

- **Xcom-SMS**  
The communication device Xcom-SMS allows for connections to sites with a GSM (2G) coverage. A standard, local, prepaid SIM card provides a secured access to your remote Studer power system by sending or receiving an SMS. It is possible to use the Studer Xcom-SMS Access Android app
- **Xcom-GSM**  
The interface allows for remote interaction with the installation exactly as if on-site with the remote control RCC-02/-03, including: access to all parameters, real-time display of measured data of all devices included in the system and access to the last 30 days of log files. It includes a 3G Modem to insert your local SIM card with data package for GPRS or 3G internet connection.
- **Xcom-LAN**  
The interface allows for remote interaction with the installation exactly as if on-site with the remote control RCC-02/-03, including: access to all parameters, real-time display of measured data of all devices included in the system and access to the last 30 days of log files. It includes a LAN Modem to connect with your LAN router for internet connection.

To use 4G or Satellite connection, the Xcom-LAN allows to connect a 4G Modem or Satellite Modem for the internet connection, instead of the LAN router. The 4G or Satellite modem are not provided by Studer Innotec.

For further communication options please see our brochure for [System Monitoring & Control](#).



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### Xcom Communication possibilities

