



FAQ - How do I do a complete system backup?

The system stores by default a daily logfile on the SD card of the RCC and/or Xcom device. However, in order to have a complete system backup, including the logfiles, the current configuration parameters and the system messages, the function "Save all files (system backup)" should be used. Please go to RCC settings and follow the next steps:



Please bear in mind that this function with a 9 Xtender system could take up to 15 minutes

Once the backup is finished, please take out the SD card from the RCC-02 console. Then you could copy all the folders and files in the SD card using a computer.

Please insert again the SD card in the RCC-02 console when the process is finalized.